



### **Registration**

When you come to us for your first appointment, one of the staff member from the department Registration & Consult will have a talk with you. In this way, we try to obtain as clear a picture as possible of your problems and your questions. Sometimes, a second (or more) talk will be scheduled.

Within ten day weekdays, and using the information from this registration meeting, a fitting offer of help will be sought for you. That could be simple and conclusive advice, but it could also be a treatment or training sessions in one of the other specialized departments.

### **What data do we need?**

During your first telephone contact, we will ask you for your BurgerServiceNummer (BSN) [Social Security Number] and your health insurance data.

More information about your BSN can be found at [www.burgerservicenummer.nl](http://www.burgerservicenummer.nl)

### **What does the care cost?**

There is no charge to you for receiving help from the Riagg. Treatment by Riagg Rijnmond is covered by health insurance (standard package). Starting 1 January 2009, every insured person over the age of 18 now has a legal liability to pay the first € 155.00 per year of his medical costs. Please consult your insurance provider to see whether the treatment sessions will be offset against this personal liability. This can, namely, vary per insurance provider.

### **More information?**

For registration and information on the treatments at the Riagg Rijnmond you may contact the department **Registration & Consult, to be reached at:**

**Tel.: 010 – 440 24 49, Rotterdam**

**Tel.: 010 – 445 34 26, Vlaardingen**

**Tel.: 010 – 204 01 44, Maassluis**

For information on courses and training sessions, please visit our website: [www.riaggrijnmond.nl](http://www.riaggrijnmond.nl) or contact one of our departments.